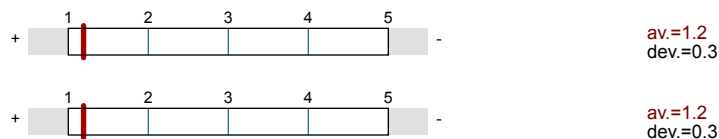Diane Ruscito
2022 Spring - 212S WORD PROCESSING (MS WORD)
WORD PROCESSING (MS WORD) (POFI2301 40212S)
No. of responses = 8

Brazosport College
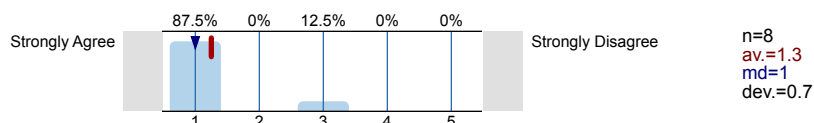*The College of Choice* ®

Overall indicators

Global Index

| 1 | 2 | 3 | 4 | 5 |

+ — av.=1.2 dev.=0.3

5. Course Design
Course activities (assignments, discussions, quizzes)....

| 1 | 2 | 3 | 4 | 5 |

+ — av.=1.2 dev.=0.3

Survey Results

1. Student Information

1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.

Strongly Agree — 87.5% 0% 12.5% 0% 0% — Strongly Disagree

| 1 | 2 | 3 | 4 | 5 |

n=8
av.=1.3
md=1
dev.=0.7

1.2) The main reason I am taking an online course is

I work full time and scheduling all the classes I need is difficult.		25%
I have transportation issues which makes it difficult to get to campus.		0%
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).		12.5%
To avoid the extra cost and time of travel.		0%
It is the only way the course was offered.		50%
Online courses just suit my preferred learning style.		12.5%
As a result of COVID-19.		0%

n=8

1.4) I am taking _____ this semester. Check all that apply.

5 or more courses		12.5%
3-4 courses		37.5%
1-2 courses		50%
This is my first online course.		12.5%

n=8
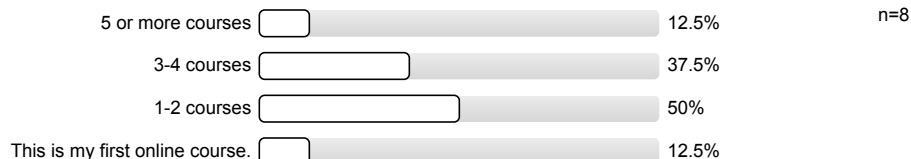
1.5) How many hours per week do you spend online for this course?

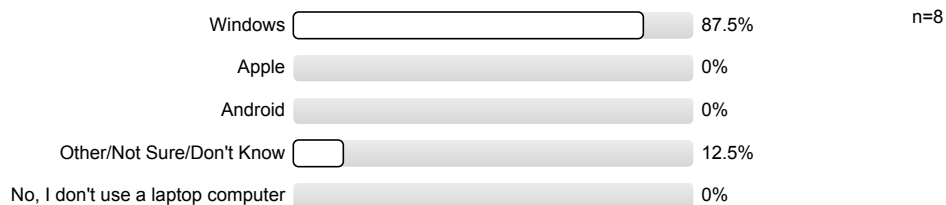|		
Less than 3 hours		0%
3-5 hours		50%
6-10 hours		37.5%
More than 10 hours		12.5%

n=8
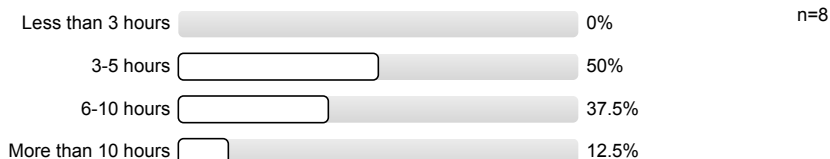
2. I use the following computer system or device to access my online course(s). (check all that apply)

2.1) **Desktop**

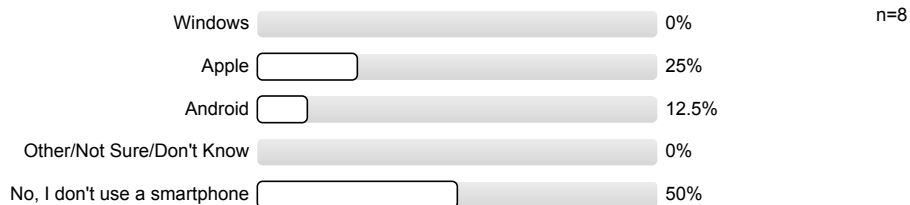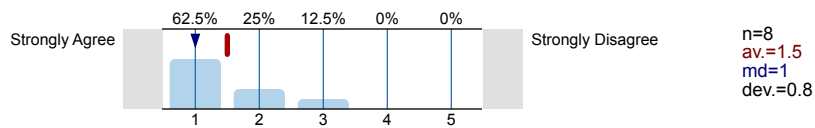|		
Windows		12.5%
Apple		12.5%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a desktop computer		50%

n=8

2.2) **Laptop**

Windows		87.5%
Apple		0%
Android		0%
Other/Not Sure/Don't Know		12.5%
No, I don't use a laptop computer		0%

n=8

2.3) **Tablet (ipad, etc.)**

Windows		0%
Apple		0%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a tablet		75%

n=8
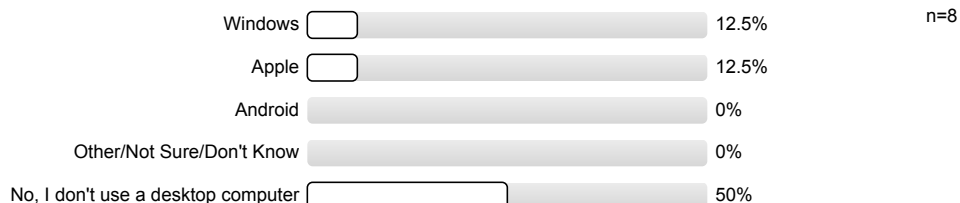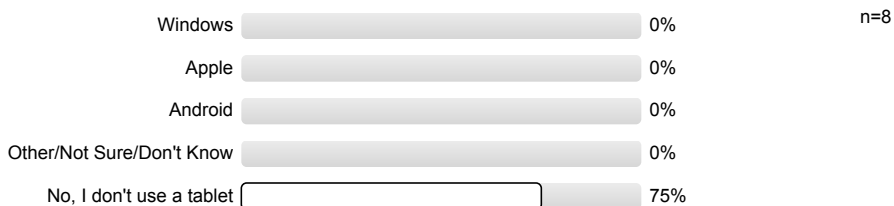
2.4) **Smart Phone (iphone, Galaxy, etc.)**

Windows		0%
Apple		25%
Android		12.5%
Other/Not Sure/Don't Know		0%
No, I don't use a smartphone		50%

n=8

3. Your Course

3.1) I read all the instructions thoroughly.

Strongly Agree — Strongly Disagree
62.5% 25% 12.5% 0% 0%
n=8
av.=1.5
md=1
dev.=0.8

3.2) I asked questions to clarify the information.

Strongly Agree — Strongly Disagree
62.5% 25% 0% 0% 12.5%
n=8
av.=1.8
md=1
dev.=1.4
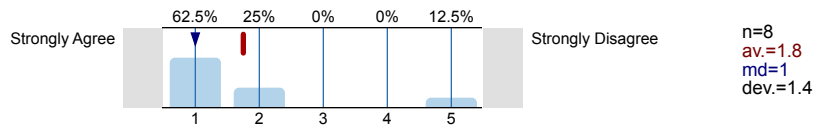
3.3) I am satisfied with my online learning experience.

Strongly Agree — Strongly Disagree
85.7% 14.3% 0% 0% 0%
n=7
av.=1.1
md=1
dev.=0.4
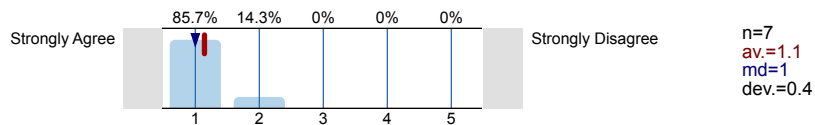
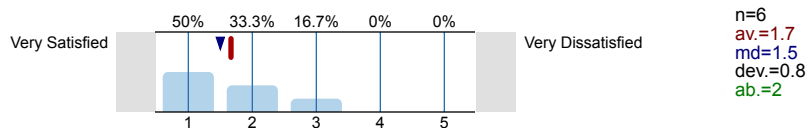## 4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.1) **On campus registration/admissions**

Very Satisfied | 71.4% 28.6% 0% 0% 0% | Very Dissatisfied

n=7
av.=1.3
md=1
dev.=0.5
ab.=1

4.2) **Online registration/admissions**

Very Satisfied | 71.4% 28.6% 0% 0% 0% | Very Dissatisfied

n=7
av.=1.3
md=1
dev.=0.5
ab.=1

4.3) **Financial aid**

Very Satisfied | 100% 0% 0% 0% 0% | Very Dissatisfied

n=4
av.=1
md=1
dev.=0
ab.=4

4.4) **Online counseling**

Very Satisfied | 40% 20% 40% 0% 0% | Very Dissatisfied

n=5
av.=2
md=2
dev.=1
ab.=3

4.5) **On campus counseling**

Very Satisfied | 80% 0% 20% 0% 0% | Very Dissatisfied

n=5
av.=1.4
md=1
dev.=0.9
ab.=3

4.6) **Library**

Very Satisfied | 60% 20% 20% 0% 0% | Very Dissatisfied

n=5
av.=1.6
md=1
dev.=0.9
ab.=3

4.7) **Online Library**

Very Satisfied | 40% 20% 40% 0% 0% | Very Dissatisfied

n=5
av.=2
md=2
dev.=1
ab.=3

4.8) **Online tutoring**

Very Satisfied | 25% 25% 50% 0% 0% | Very Dissatisfied

n=4
av.=2.3
md=2.5
dev.=1
ab.=4

4.9) **On campus tutoring**

Very Satisfied | 40% 20% 40% 0% 0% | Very Dissatisfied

n=5
av.=2
md=2
dev.=1
ab.=3

4.10) **Computer labs**

Very Satisfied | 60% 0% 40% 0% 0% | Very Dissatisfied

n=5
av.=1.8
md=1
dev.=1.1
ab.=3

4.11) **Proctored testing**

Very Satisfied | 75% 0% 25% 0% 0% | Very Dissatisfied

n=4
av.=1.5
md=1
dev.=1
ab.=4

4.12) IT Help Desk

	50%	33.3%	16.7%	0%	0%	
Very Satisfied	1	2	3	4	5	Very Dissatisfied

n=6
av.=1.7
md=1.5
dev.=0.8
ab.=2

4.13) Online Help Desk

	20%	40%	40%	0%	0%	
Very Satisfied	1	2	3	4	5	Very Dissatisfied

n=5
av.=2.2
md=2
dev.=0.8
ab.=3

5. Course Design
Course activities (assignments, discussions, quizzes)....
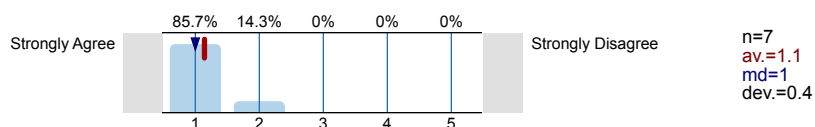
5.1) Instructions were clear and understandable.

	71.4%	28.6%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.3
md=1
dev.=0.5
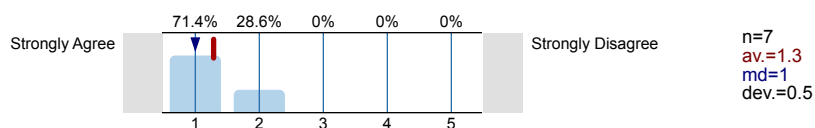
5.2) Helped me to understand the subject.

	85.7%	14.3%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.1
md=1
dev.=0.4
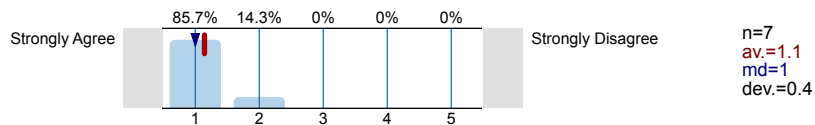
5.3) Applied to what we were learning in the course.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
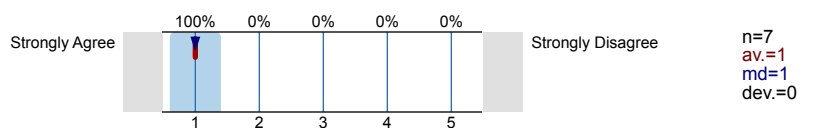
5.4) Motivated me to learn new information on my own.

	85.7%	14.3%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.1
md=1
dev.=0.4

5.5) Allowed me to interact well with others in the class.

	57.1%	14.3%	14.3%	14.3%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.9
md=1
dev.=1.2
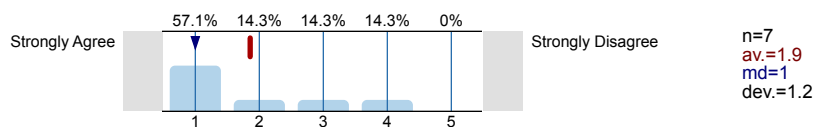
5.6) I can apply the knowledge and skills learned in this course to my work or other non-class related activities.

|	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
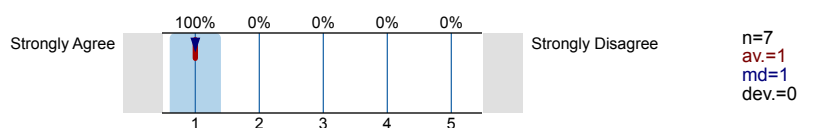
5.7) I felt comfortable interacting with others in the course.

	71.4%	0%	14.3%	14.3%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.7
md=1
dev.=1.3
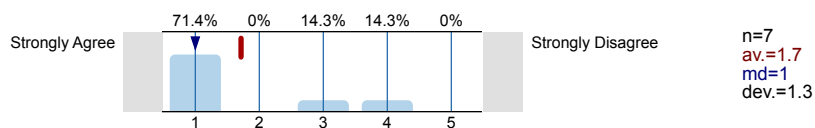
5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

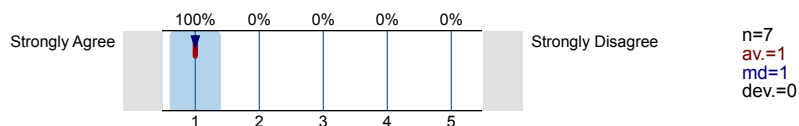|	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
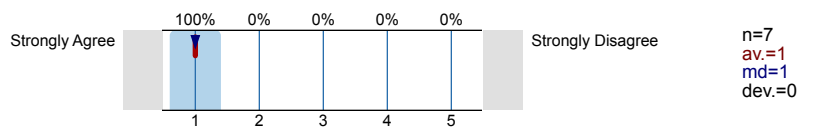
5.9) How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

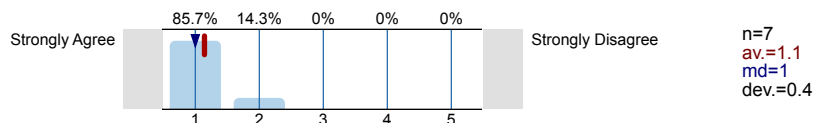|	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
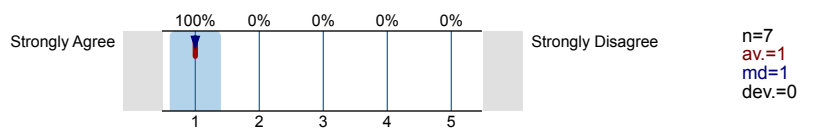
5.10) The required textbook for this class was useful to me in completing assignments and mastering the content of the course.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
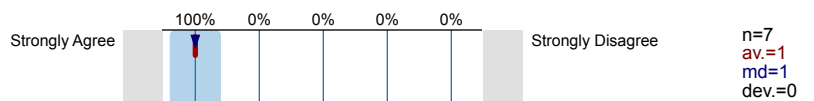
5.11) This course met my expectations in regard to the content presented.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0

5.12) This course met my expectations in regard to the quality of instruction.

	85.7%	14.3%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.1
md=1
dev.=0.4

6. The Course Syllabus....

6.1) The syllabus was easy to find.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
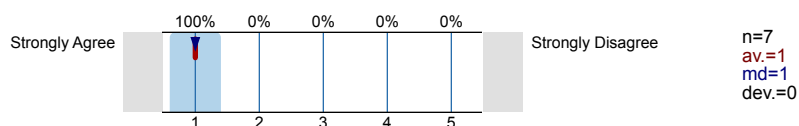
6.2) The syllabus clearly described course activities, assignment and test due dates

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
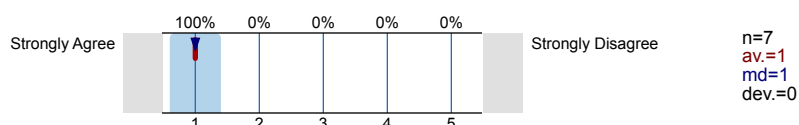
6.3) The syllabus provided me with a clear understanding of what was expected of me.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1
md=1
dev.=0
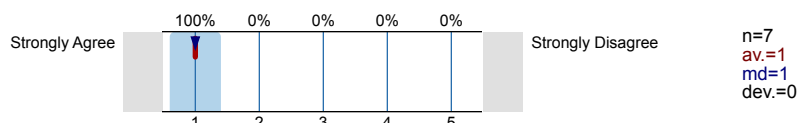
7. My instructor....

7.1) Was very knowledgeable about the subject matter.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=8
av.=1
md=1
dev.=0
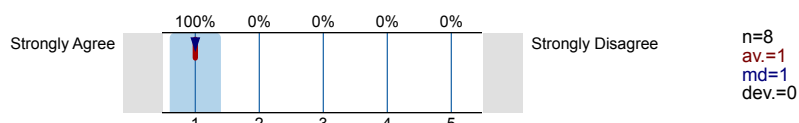
7.2) Was well prepared to teach this course.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=8
av.=1
md=1
dev.=0
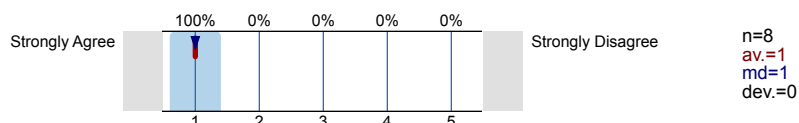
7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

	85.7%	14.3%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=7
av.=1.1
md=1
dev.=0.4
ab.=1
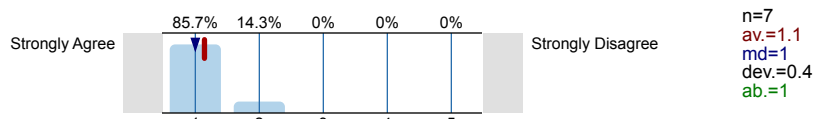
7.4) Clearly communicated information about the class.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=8
av.=1
md=1
dev.=0
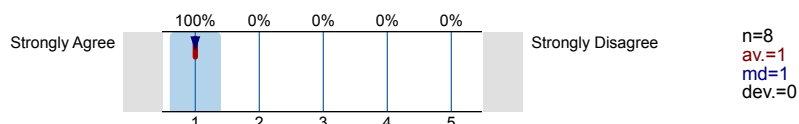
7.5) Was fair in assigning grades.

	100%	0%	0%	0%	0%	
Strongly Agree	1	2	3	4	5	Strongly Disagree

n=8
av.=1
md=1
dev.=0
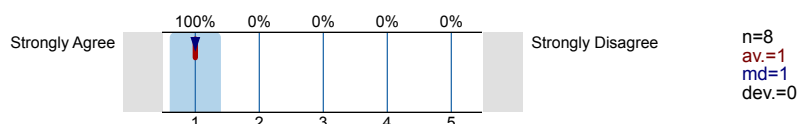
7.6) Provided valuable feedback on graded assignments.

Strongly Agree | 100% | 0% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=8
av.=1
md=1
dev.=0
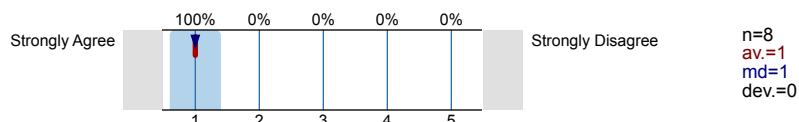
7.7) Helped me understand my strengths and weaknesses.

Strongly Agree | 100% | 0% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=7
av.=1
md=1
dev.=0
ab.=1
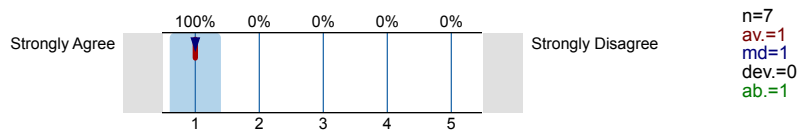
7.8) Encourages me to learn.

Strongly Agree | 100% | 0% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=7
av.=1
md=1
dev.=0
ab.=1
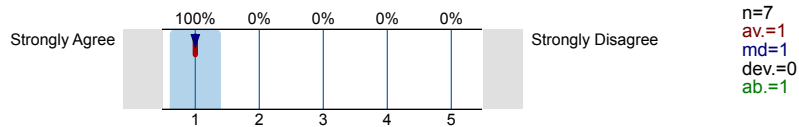
7.9) Helped to focus discussions on issues in a way that helped me learn.

Strongly Agree | 85.7% | 14.3% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5

n=7
av.=1.1
md=1
dev.=0.4
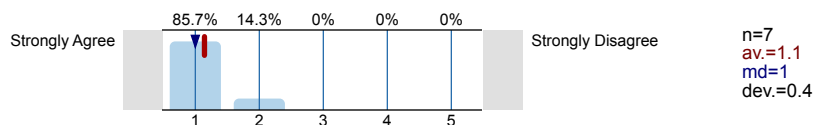
8. My instructor....

8.1) Responded to my questions in

24 hours	100%
two days	0%
a week	0%
two weeks	0%
longer than three weeks	0%

n=8
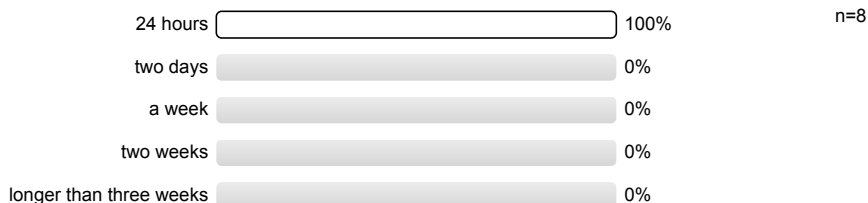
8.2) Graded and returned assignments in

24 hours	75%
two days	12.5%
a week	25%
two weeks	0%
longer than three weeks	0%

n=8
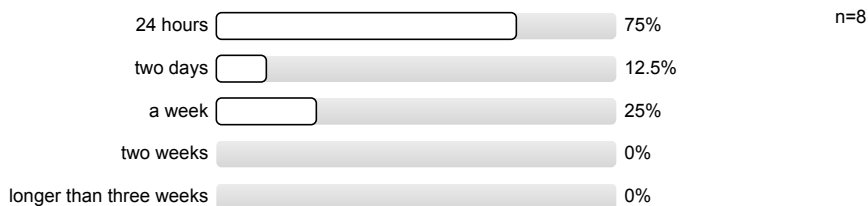
8.3) Commented in discussion threads in

24 hours	37.5%
two days	0%
a week	37.5%
two weeks	0%
longer than three weeks	0%

n=8